

SRI VENKATESWARA UNIVERSITY – TIRUPATI

B.A. PUBLIC ADMINISTRATION

(Under CBCS w.e.f 2021-22)

SEMESTER – IV

INDIAN ADMINISTRATION – EMERGING ISSUES (PA-4)

SYLLABUS

UNIT – I

Citizen Grievances: Right to Information Act, (RTI).

National and State Human Rights Commissions.

UNIT – II

Welfare Programmes: Administration of welfare Programmes of Weaker Sections, SCs, STs, BCs, Women and Minorities; SC and ST Atrocities Act.

UNIT – III

Emerging Issues: Mechanism for Disaster Management - Cyclones, Earth Quakes and Floods. Governance and E-Governance Applications in Indian Administration.

UNIT – IV

Public and Private Partnership: Public - Private Partnership (PPP) and voluntary sector. Public Corporations, Independent Regulatory Commission.

UNIT – V

Local Self Administration: Rural and Urban Structure and functions – 73rd and 74th Constitutional Amendment Acts – Revitalizations of Local Institutions - Issues and Challenges.

Learning outcomes

Learning the influences of various emerging issues on Indian Administration

Understanding the issues confronted by Public Administration currently the means to address them.

Gaining knowledge of various Acts for weaker sections and utilizing them in day to life.

Recommended Readings:

Indian Government and Politics, Telugu Academy, Hyderabad, 2007.

Avasthi and Avasthi, Indian Administration, (6th edition), Lakshminarayana Agrawal, Agra, 2010-2011.

Disaster Management Act, 2005.

Siuli Sarkar, Public Administration in India, PHI, New Delhi, 2010.

Reports of the Administrative Reforms Commission.

SRI VENKATESWARA UNIVERSITY - TIRUPATI
MODEL QUESTION PAPER & PATTERN
B.A. PUBLIC ADMINISTRATION

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SEMESTER – IV

INDIAN ADMINISTRATION – EMERGING ISSUES (PA-4)

Max. Marks: 75

Time: 3 Hrs.

SECTION A (Total: 5x5=25 Marks)

Answer any five questions. Each question carries 5 marks

1. Exemptions to the Right to Information Act.
2. State Human Rights Commission.
3. Special development programmes for the welfare of ST's.
4. Welfare Programmes for the development of Women.
5. The disaster Management, 2005.
6. E-Governance.
7. Voluntary sector.
8. Independent Regulatory Commission.
9. 74th Constitutional Amendment Act.
10. Urban Structure and functions.

SECTION B (Total: 5x10 = 50 Marks)

Answer all questions. Each question carries 10 marks.

11. **A.** What is Right to Information Act? Explain.
(Or)
B. Write an essay on National Human Rights Commission.
12. **A.** Examine the administration of welfare Programmes for Weaker Sections in India.
(Or)
B. Examine the salient features SC, ST (prevention of atrocities) act, 1989.
13. **A.** Write an essay on disaster prevention, mitigation and preparedness.
(Or)
B. Examine Governance and E-Governance Applications in Indian Administration.
14. **A.** What is Public - Private Partnership (PPP)? Explain.
(Or)
B. Write an essay on Public Corporations.
15. **A.** Examine 73rd Constitutional Amendment Act.
(Or)
B. What are the issues and Challenges in revitalization of Local institutions?

Prepared by: Board of Studies (B.O.S.) in Political Science, S.V. University, Tirupati.

Chairman:

Sri. A. NAGESWARA RAO, Department of Political Science, Govt. Degree College,
Karvetinagaram. *A. Nageswara Rao*

Members:

1. Sri. B. NAGAI AH, Department of Political Science, S.V.A. Govt. Degree College,
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 2. Dr. V. M. RAJASEKHAR, Department of Political Science, NTR Govt. Degree College,
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 4. Dr. T.SREENIVAS, Department of Political Science, Govt. Degree College, Kuppam.
 5. Sri. R. ROSHANNA, Department of Political Science, Govt. Degree College, Pakala.
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SEMESTER – IV

E-GOVERNANCE IN INDIA (PA-5)

SYLLABUS

UNIT – I

Introduction to E- Governance and Digital Technology:

E-Governance – Meaning, Scope and Importance.

Digital Technology and Services Delivery.

UNIT – II

E-Governance and theoretical aspects:

E-Governance Theories, Public and Private

Partnership, Information Technology Act, 2000.

UNIT – III

Organization of Government Information in various departments:

Detailed study of information and Broadcasting Ministry of Government of India,

E-Governance in Agricultural and Rural Development

E-Governance in Urban Administration

E-Governance in Social Welfare Department

UNIT – IV

Application of E-Governance in several Departments of Andhra Pradesh:

Mee-Seva, CARD and E-Procurement,

E-Governance in Higher Education.

E-Governance in Health Administration.

E-Hearing.

UNIT – V

E-Governance – Security Issues:

Accountability and Transparency. IT Security, Hacking, Cyber Crimes, E-Governance opportunities, Challenge and Barriers.

Learning outcomes:

1. Gaining theoretical understanding about the concept, theory and models of e-governance
2. Learning practical application of e-governance in different walks of life
3. Awareness of various e-governance initiatives undertaken to deliver Public services to the stakeholders
4. Developing necessary skills to use and operate e-governance or digital service delivery

Recommended Readings:

Bellamy, Christine and John, Taylor (1998) *Governing in the Information Age*. Open University Press: Buckingham

Bhatnagar, S C (2004) *E-Government: From Vision to Implementation*. Sage: New Delhi

Bouwman, Harry; Hooff, Bart van den; Vingaert, Lidwien van de; and Dijk, Jan van (2005)

Information and Communication Technology in Organizations: Adoption, Implementation, Uses and Effects, Sage Publications: New Delhi

Gosling, P. (1997) *Government in the Digital Age*. *Government Information Quarterly*, Vol. 18, No. ER2. Bowerdean: London

Heeks, Richard (2006) *Implementing and Managing eGovernment: An International text*. Sage: London

Jones, S. G. (Ed.)(1995) *Cyber Society, Computer mediated communication and Community*. Sage: Thousand Oaks CA

Kooiman, J. (Ed.) (1993) *Modern Governance: New Government – Society Interactions*. Sage: London

Layne, K. and Lee J. (2001) *Developing Fully Functional e-Government: A Four Stage Model*. *Government Information Quarterly*, 18(2001), pp. 122-36. Elsevier: Manchester UK.

Marchionini, G. (1995) *Information Seeking in Electronic Environments*. The Press Syndicate of the University of Cambridge: New York.

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SEMESTER – IV

E-GOVERNANCE IN INDIA (PA-5)

Max. Marks: 75

Time: 3 Hrs.

SECTION A (Total: 5x5=25 Marks)

Answer any five questions. Each question carries 5 marks

1. E-Governance.
2. Digital Technology.
3. Institutional theory of E-Governance.
4. Public and Private Partnership.
5. E-Governance in Urban Administration.
6. E-Governance in Social Welfare Department.
7. E-Procurement.
8. E-Hearing.
9. Accountability and Transparency.
10. I.T. Security.

SECTION B

(Total: 5x10 = 50 Marks)

Answer all questions. Each question carries 10 marks.

11. **A.** Write an essay on meaning, Scope and Importance of E-Governance.
(Or)
B. Explain how digital technology can be used to deliver effective services.
12. **A.** Examine E-Governance Theories.
(Or)
B. Explain Information Technology Act, 2000.
13. **A.** Write an essay on Information and Broadcasting Ministry of Government of India.
(Or)
B. Examine E-Governance in Agricultural and Rural Development.
14. **A.** Write an essay on E-Governance in Higher Education?
(Or)
B. Write an essay on E-Governance in Health Administration.
15. **A.** What are Cyber Crimes? Explain.
(Or)
B. Explain the opportunities, Challenge and Barriers of E-Governance.

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